Knowing is not enough. It’s the Smart Era—a time for digital systems to be as dynamic as your business.
Adaptive Case Management

Every business has a class of problems or practices that require coordination of knowledge, content and people to achieve an outcome—from processing a customer request to leading an investigation or managing inventory.

Adaptive Case Management is an active approach to solving these challenges. With flexibility at its core, adaptive case management puts the power in the hands of the business user to manage processes in a nimble, collaborative way.
eCase® is an adaptive, case management platform built for agility. Organizations can rapidly build, deploy and manage case-centric applications on one unified platform.

1. Drive Digital Business

Fuel digital transformation by turning any case based activities into applications.
- Manage structured & unstructured processes
- Leverage efficiency through automation
- Empower collaboration

2. Speed Innovation

Build business apps in days, not months to quickly meet the demands of customers.
- Keep pace with change
- Strengthen communication
- Enhance customer experience

3. Empower Business Users

Adapt the software to your processes, not your process to the software.
- Simple to configure
- Adapt on the fly
- Flexible delivery

4. Quick Time to Value

Accelerate time to value with an open architecture model designed to make adding, upgrading and integrating easy.
- Streamline system architecture
- Reduce operations & maintenance
- Easy integrations with external systems
The Building Blocks of Innovation

eCase® provides the essential building blocks to develop and implement case management applications. Integrated, full featured enterprise capabilities are core to the platform, not add-ons or plug-ins.

BPM & WORKFLOW
AUTOMATION & RULES
CONTENT MANAGEMENT
COLLABORATION
DATA CONNECTIVITY & INTEGRATION
RESPONSIVE UI
REPORTING & ANALYTICS
ROLE-BASED SECURITY
The Low Code Advantage

At its core, eCase is a low code application development platform.

Low code puts the power back in the hands of the business and away from IT. It empowers organizations to take control by removing the restrictions of custom development from the picture.

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Why go low code?

• Build Better Apps Faster
• Lower Cost
• Quick Implementation
• Longer System Life

Integrated Tools

- Digital Form Creator
- Reporting Tool
- Dashboard Wizard
- Visual UI Designer
- Workflow Composer
- Mobile Framework
- Advanced Search
- Content Management
- MS Office Plug-Ins
eCase Strategic apps leverage industry best practices and pre-configured capabilities to get organizations up and running faster. These intelligent business apps are built on the eCase Platform making them easy to configure to match business needs.

With robust APIs and delivered on premise or via AINS secure hosted cloud as a SaaS application, these apps leverage the power organizations need to enable digital business across the enterprise.
Human Resources

**Align, Engage and Empower Employees**

eCase® HR offers a range applications to manage every step of the employee lifecycle from hire to retire.

Audit

**Dive Deeper with eCase® Audit**

eCase® Audit automates discovery to find and correct misappropriations while automating and consolidating requesting, tracking and reporting functions.

Open Government & FOIA

**Transform the Citizen Dialogue**

Manage the full lifecycle of Freedom of Information Act (FOIA) and Open Records requests from inquiry through appeal and archival.

Investigations

**Centralize Discovery**

eCase® Investigations activates the cycle from allegation to outcome—allowing users to manage a range of inquiries from fraud to risk assessments to inspections.

Correspondence

**Manage Critical Conversations**

Manage operational communication and official correspondence with smart automation tools. Compose and send responses, documents and form letters through eCase® Correspondence.
AINS® is a leading global provider of cloud-based, adaptive case management solutions. Since 1988, AINS has empowered more than 380 organizations in 45 countries to rethink how they work, develop and deploy new technology. AINS innovative, agile software and services spur digital transformation across the enterprise.